

# Privacy Policy

## Cabinet Connect of Raleigh

Effective Date: 10/22/2022

Last Updated: 03/26/2026

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Cabinet Connect of Raleigh ("we," "our," or "us") respects your privacy and is committed to protecting your personal data. This Privacy Policy outlines how we collect, use, and protect information obtained through our website and services. By using our website or engaging our services, you consent to the practices described in this policy.

### 1. Information We Collect

We collect personal and non-personal information from users, including:

#### a. Personal Information

- **Contact Information:** Name, email address, phone number, and business information you provide when you contact us or request our services.
- **Payment Information:** Billing details required for processing payments.

#### b. Non-Personal Information

- **Usage Data:** IP addresses, browser type, pages visited, time spent on the site, and other technical details automatically collected through cookies and similar technologies.

### 2. How We Use Your Information

We use the collected information to:

#### a. Provide Services

Process inquiries and deliver our services, including advertising, website development, design, and video production.

#### b. Marketing Purposes

Send promotional emails, newsletters, and updates about our services. Customize marketing materials based on user preferences.

#### c. Website Improvement

Analyze usage trends to enhance website functionality and improve user experience.

### 3. Marketing Communications

By providing your email address, you consent to receiving marketing communications from Cabinet Connect of Raleigh. These may include:

- Service updates.
- Special offers and promotions.
- News about our business and services.

You may opt out of marketing emails at any time by clicking the "Unsubscribe" link in our emails or contacting us at [admin@eastcoastgranitenc.com](mailto:admin@eastcoastgranitenc.com).

## 4. AI Voice Assistant Communications

By submitting your phone number through our website contact forms, quote requests, or any other intake forms, you expressly consent to receive phone calls from Cabinet Connect of Raleigh. **These calls may be made by an automated AI-powered voice assistant** on our behalf for purposes that may include:

- Following up on submitted inquiries, quote requests, or service consultations.
- Scheduling or confirming appointments with our team.
- Providing project updates or additional information related to your request.
- Conducting customer satisfaction or feedback surveys.

You understand and acknowledge that:

- Calls may be initiated by an automated AI voice system and may not involve a live human representative at the time of the call.
- The AI voice assistant may collect and record responses provided during the call for quality assurance and service improvement purposes.
- Your consent to receive AI voice calls is not a condition of purchasing any goods or services.

You may opt out of AI voice assistant calls at any time by:

- Stating "Stop," "Unsubscribe," or "Opt out" during the call.
- Contacting us directly at [admin@eastcoastgranitenc.com](mailto:admin@eastcoastgranitenc.com) or calling +1 (919) 803-0200 to request removal from our AI calling list.

We comply with all applicable federal and state laws governing automated calling practices, including the Telephone Consumer Protection Act (TCPA). Message and data rates may apply.

## 5. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Improve website functionality.
- Analyze user behavior and preferences.
- Provide targeted advertising.

You can manage your cookie preferences through your browser settings.

## **6. Sharing of Information**

We do not sell, rent, or trade your personal information. However, we may share information:

- With service providers to help us operate our website and deliver services.
- To comply with legal obligations or respond to lawful requests from authorities.

## **7. Data Security**

We implement technical and organizational measures to protect your personal information from unauthorized access, alteration, or disclosure. However, no system can guarantee complete security, so we encourage you to take precautions when sharing data online.

## **8. Third-Party Links**

Our website may contain links to third-party websites. This Privacy Policy does not apply to those websites, and we are not responsible for their content or practices.

## **9. Your Data Rights**

Depending on your location, you may have rights regarding your personal data, including:

- Accessing the data we hold about you.
- Requesting correction or deletion of your data.
- Opting out of certain data processing activities.

To exercise your rights, contact us at [admin@eastcoastgranitenc.com](mailto:admin@eastcoastgranitenc.com).

## **10. Children's Privacy**

Our website and services are not directed at children under 13, and we do not knowingly collect information from them.

## **11. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page, and the "Last Updated" date will reflect the latest revision.

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Questions or concerns? Contact us at:

[\*\*admin@eastcoastgranitenc.com\*\*](mailto:admin@eastcoastgranitenc.com)

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*Cabinet Connect of Raleigh. Local Expertise.*